



Traffic, Travel and Transit Info

*A Travel Information Service
for New York State*

Metropolitan Mobility Network
Update

December 2, 2008



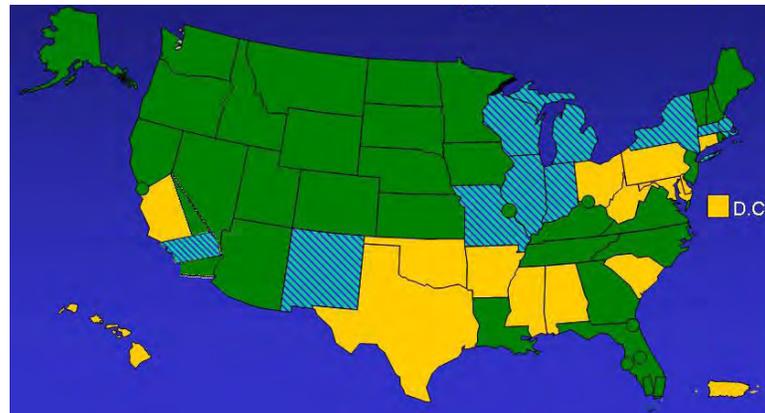
New York State Department of Transportation





National Deployment Status

- 511 is the number for getting travel info by phone
 - ❖ Designated by the FCC in 2000 for use by State DOTs
 - ❖ 32 States with partial or complete statewide coverage
 - 115+ million calls since inception
 - Available to 47% of population in 2007
 - 65% of population in 2008
- 8 new States online by end of year
- Canada deploying 511 service
- In NY, 511 will be the “brand” for travel information by
 - ❖ Telephone, web sites, and e-notifications



Traffic, Travel and Transit Info



511 NY Deployment Status

- Phone system and web portal complete
- Data from TRANSCOM's 'Regional Architecture' database
 - ❖ ***511 NY includes all incident and event data in 29 county metro NYC/LI and northern NJ area***
- TransAlert system made available in ***May '08***
 - ❖ MTA and NJ511 e-notification systems featured
- 511 v. 1.0 available now available
 - 2008 ITS World Congress in NYC
 - Rest of the state online by 2009
 - Completing CARS and WTA data fusion



511 NY Deployment Status

IVR Phone System

- Nuance Speech Recognition
- Integrated Multi-Modal / Multi-Agency
- Database Driven Fully Automated IVR-Menu Structure
 - Incident Reporting
 - Call transfer
 - Floodgate messages for ETO and special events
- Customized 'trees' for each of nine calling regions

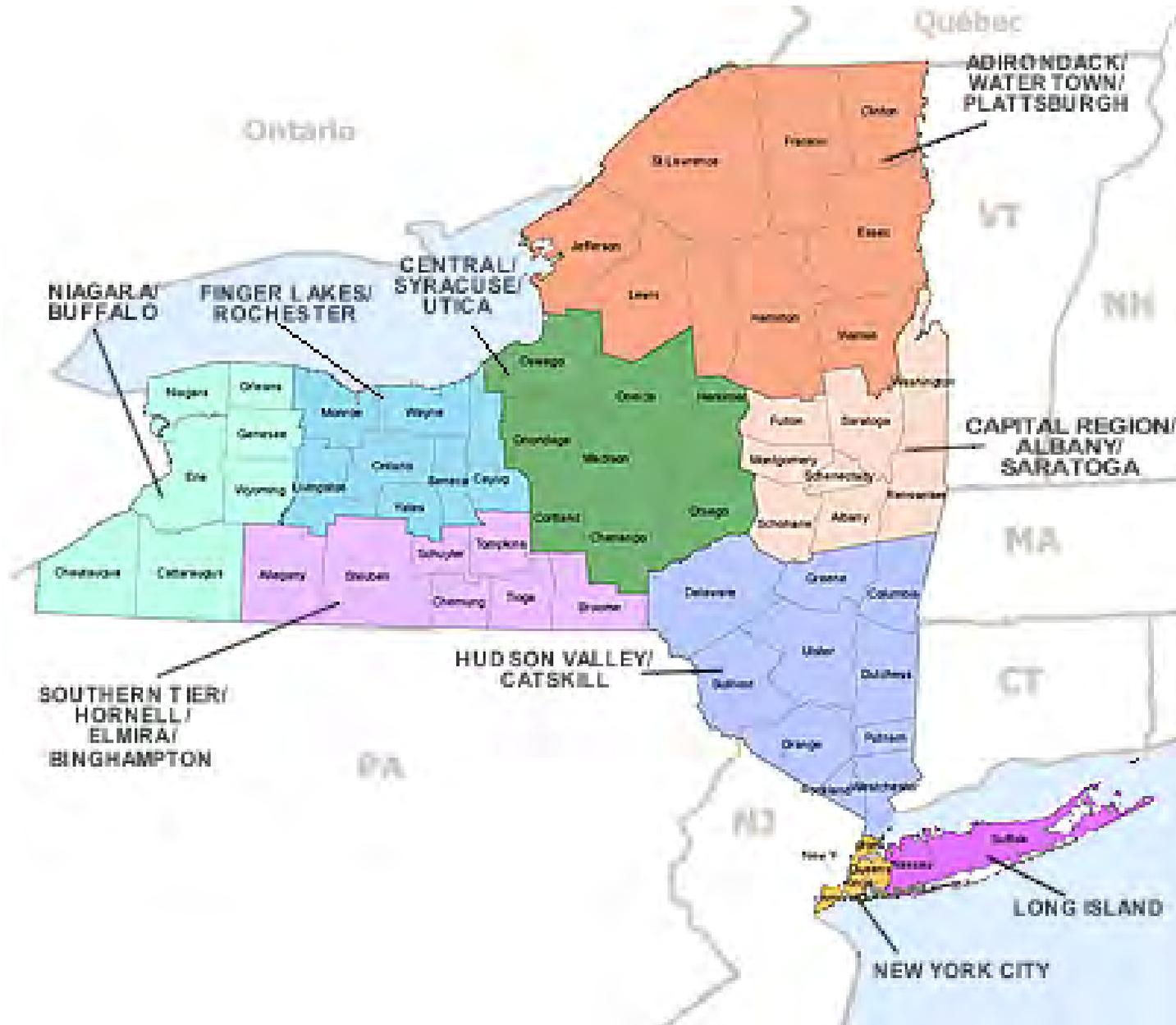
Website

- Traffic Conditions (Incidents, construction, traffic cameras, speed, weather)
- Transit Conditions (Incidents, construction)
- Statewide Multi-Agency Transit Trip Planner
- Rideshare opportunities
- Travel Links (CVO, Bicycling, Tourism)



Traffic, Travel and Transit Info

511 Calling Regions





511NY GET CONNECTED TO GO

Traffic, Travel and Transit Info

TRAFFIC CONDITIONS

TRANSIT CONDITIONS

TRANSIT TRIP PLANNER

RIDE SHARE

TRAVEL LINKS

ALERTS |

Y Rangers: Hockey game Madison Square Garden at the Arena (Manhattan) NY Rangers vs Pittsburgh Penguins, Sa

CUSTOMIZE ALERTS



WELCOME TO 511NY

511NY is New York State's official traffic and travel info source. Whether you drive or take public transit, click below for precisely what you need, or simply dial 511 on your phone. Wherever you're going, 511NY is here to get you there.



Traffic Incidents via Regional Architecture

The screenshot displays the 511NY website interface. At the top, the 511 logo is on the left, and navigation links for HOME, ABOUT, and CONTACT are on the right. Below the logo, the text "Traffic, Travel and Transit Info" is visible. The main navigation bar includes "TRAFFIC CONDITIONS", "TRANSIT CONDITIONS", "TRANSIT TRIP PLANNER", "RIDE SHARE", and "TRAVEL LINKS". A secondary bar shows "ALERTS" with a specific incident: "hattan) NY Rangers vs Edmonton Oilers, Monday November 10th, 7:00 PM thru 10:00 PM" and a "CUSTOMIZE ALERTS" link.

The central area features a "Traffic Conditions" sidebar on the left with a "Map Legend" containing various icons and checkboxes for Closures, Weather / Alerts, Incidents, Special Events, Bridges and Tunnels, Construction, Cameras, and Show Speeds. A "Zoom to:" dropdown menu is set to "Select a Region". The main map area shows a map of the New York City region with a red circle icon indicating a closure on Sunrise Highway. A callout box provides details: "Reported By: NYSDOT - Region 10" and "NYSDOT - Region 10: Accident Road Closed on Sunrise Highway Westbound from Hewlett Ave to Merrick Ave, Merrick all lanes closed". Map controls for "Map", "Satellite", and "Hybrid" views are visible. The bottom of the page includes "HOME | ABOUT | CONTACT" and a footer stating "A free service of the New York State Department of Transportation" with the NYS logo.

Transit Incidents Via Regional Architecture

The screenshot displays the 511NY website interface. At the top, the 511 logo is on the left, and the text '511NY GETCONNECTEDTOGO' is on the right. Below the logo, there are navigation links: 'HOME | ABOUT | CONTACT'. A blue banner contains the text 'Traffic, Travel and Transit Info' and several menu items: 'TRAFFIC CONDITIONS', 'TRANSIT CONDITIONS', 'TRANSIT TRIP PLANNER', 'RIDE SHARE', and 'TRAVEL LINKS'. Below this banner, there are alerts: 'ALERTS | Acceleration lane of 2 lanes blocked @ EZ-Pass lane', 'NY Rangers: Hockey game Madison Square Garden at the A', and 'CUSTOMIZE ALERTS'. The main content area is titled 'Transit Conditions' and features a 'Map Legend' on the left with icons for Closures, Weather / Alerts, Transit Events, Special Events, and Construction. A 'Save My Map View' button is also present. The central part of the page is a map with a 'Zoom to: Select a Region' dropdown. A pop-up window over the map reads: 'Reported By: NJ Transit Bus' and 'NJ TRANSIT Bus: Due to Delays & Congestion & Earlier Incident Both Directions All Buses area of George Washington Bridge subject to 20-30 minute delays due to an earlier Accident on the Cross Bronx'. The map shows various locations and highways in the New York City area. At the bottom, there are 'HOME | ABOUT | CONTACT' links and a footer: 'A free service of the New York State Department of Transportation' with the NYS logo.



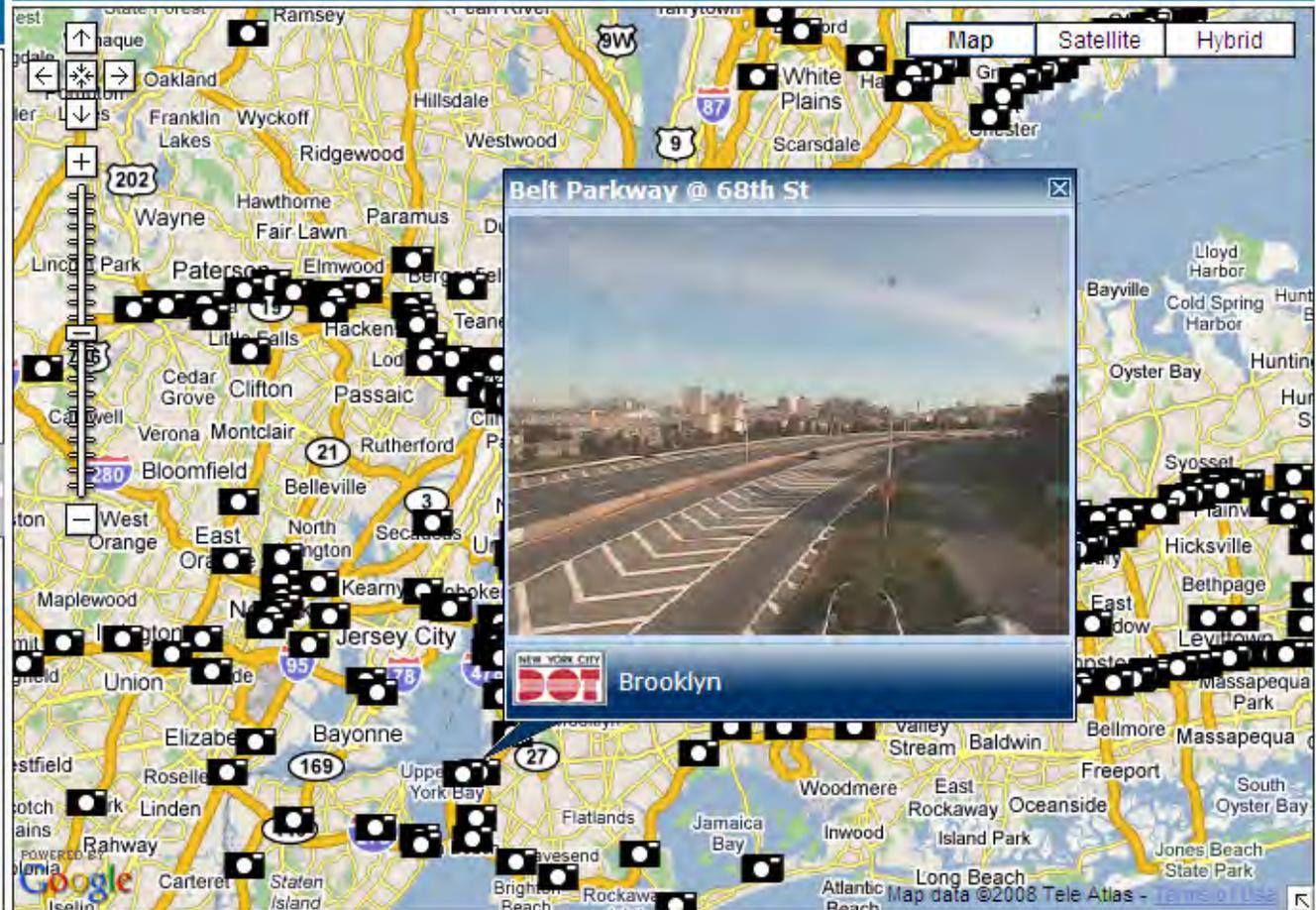
Traffic Conditions

Map Legend

- Closures
- Weather / Alerts
- Incidents
- Special Events
- Bridges and Tunnels
- Construction
- Cameras
- Show Speeds
 - > 50mph
 - 30-49mph
 - < 30mph
 - No Info

Save My Map View

Zoom to: Select a Region



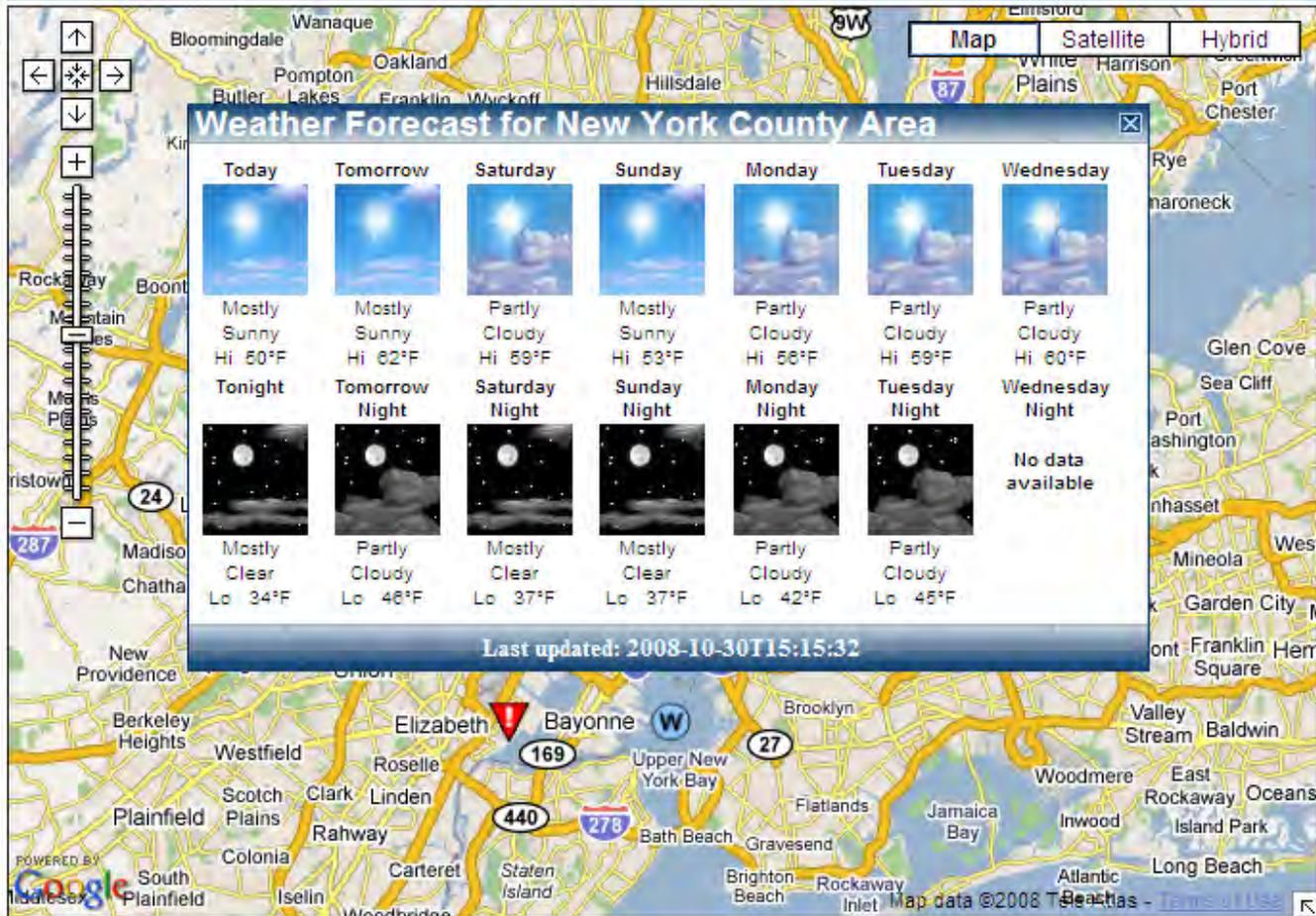
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511NY GET CONNECTED TO GO

Traffic, Travel and Transit Info

TRAFFIC CONDITIONS

TRANSIT CONDITIONS

TRANSIT PLANNER

RIDE SHARE

TRAVEL LINKS

ALERTS |

Expressway/I-495 Westbound between Exit 39 - (Glen Cove Road Nassau County) and Exit 37

CUSTOMIZE ALERTS

The NY/NJ/CT Metro

Start

Address, Intersection, or Landmark

City State Zip

Or Select from Recent

Time:

Leave After AM 10/17/2008

9 49 PM

End

Address, Intersection, or Landmark

City State Zip

Or Select from State

Trip Options:

Fewest Transfers None

Special Needs:

Select:

Any No Preference

Carrier:

Consider Park-N-Ride in Itinerary

Click on map to select Origin and/or Destination

Plan Trip

Zoom to: Select a Region





Transit Trip Planner

- Transit Itinerary Planning System
 - ❖ NYS DOT / TRANSCOM
 - ❖ All Transit Schedules for 29 County NY Metro Area
 - ❖ Expanding statewide
 - AMTRAK pilot

Departing: 6:30 AM on Saturday, December 30, 1899 From: NANUET MTA METRO-NORTH STATION		Total Trip Time: 1:18 To: WHITEHALL TERMINAL		Rideshare Options for this Trip?	
Step	Trip Details	Board Line:	Carrier:	Step Time:	Map
1	Depart at: 6:30 am Go To: Nanuet Rr Station, Depart Board: Nj Transit Rail Pascack Vily Line/Hoboken (07030) Arrive at: Hoboken Path at 7:18 am 1 incident affects this line. [Show Details]	Pascack Valley Line/Hoboken (07030)		0:48	 Walking Map
2	Depart at: 7:24 am Go To: Hoboken Sta (Path), Hudson Pl & River Drive Board: Path Hob To Wtc Line/Wtc Arrive at: World Trade Center at 7:34 am 1 incident affects this line. [Show Details]	Hoboken to World Trade Center Line/Wtc		0:10	 Walking Map
3	Depart at: 7:44 am Go To: Fulton St 2/3/4/5, Fulton St & Nassau Board: Mta Nyc Transit/Sub Train #4/Nits Ave Arrive at: Bowling Green Station 4/5 at 7:48 am 3 incidents affect this line. [Show Details]	4 Sub Train #4/Nits Ave		0:04	 Walking Map

Trip from NANUET MTA METRO-NORTH STATION to Whitehall Terminal departing at 6:30 AM on Saturday, December 30, 1899. Total trip time: 1:18



Park & Ride Information

Displaying 1 - 5 of 20 Park-N-Rides << Previous 5 Next 5 >>

<input type="radio"/>	Chestnut Ridge Rd Park Ride Spring Valley, NY 10977		
<input type="radio"/>	Pearl River Park-N-Ride - Lot 2 Pearl River, NY 10985		
<input checked="" type="radio"/>	NANUET MTA METRO-NORTH STATION NANUET, NY 10974	<input type="button" value="Use as Origin"/>	<input type="button" value="Driving Directions"/>
<input type="radio"/>	NANUET RR PARK-N-RIDE - LOT 2 Nanuet, NY 10954		
<input type="radio"/>	Exit 14 Thruway East Lot Nanuet, NY 10954		

Map data ©2008 Tele Atlas - Terms of Service

Serviced By: MTA Metro-North Railroad
[NANUET MTA METRO-NORTH STATION](#)
 Phone Number Not Provided

Amenities		Fees		Availability	
Security	No	Permit Required	No	Operator	None
Lighting	Yes	Parking Fee	No	No. of Spaces	229
Telephones	Yes	Hourly Fee (\$/hour)		Hrs. of Facility Operation	
Restrooms	No	Daily Fee (\$/Day)		Hrs. of Transit Operation	
Food Services	No	Weekly Fee (\$/Week)		Expected Weekday Fillup Time	
Wheelchair Access	Yes	Monthly Fee (\$/Month)		Expected Weekend Fillup Time	
Bike Racks/Lockers	No			Operator Comments	
Transit Available	Train				



Travel Links

Airports

Automobile

Bicycling

Clean Air

Mobile Links

Tourism

Emergency Contacts

Public Transportation

Transportation Agency Links

Commercial Vehicles

Ports & Waterways

Intermodal Facilities

Airports

Link to an airport web site from the following list using our interactive map:

- [Airports - Scheduled Service and General Aviation](#)
- [Airport Access](#)
- [Border State Airports](#)



Return to top ↗

Automobile



Info Access via Interactive Map



HOME | ABOUT | CONTACT | FAQs

Welcome to TransLinks. Click the Interactive Map or use Drop-down boxes for selections.

New York State
TransLinks
More ways to travel in and around NYS

Public Transportation Information in New York

Travel Type:

Category:

511 Region:

County or State:

Search:

511 Region and Counties





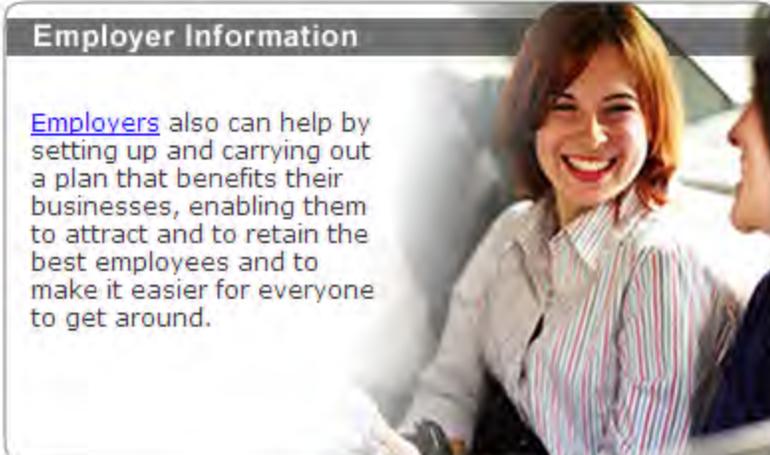
Ride Share

Welcome to your one-stop shopping source for commute information and resources. Alternative commute programs can acquaint New York residents with commute options other than driving alone and to encourage long-term use of carpooling, vanpooling, transit, bicycling and telecommuting.



Commuter Information

The ride-share choices for [commuters](#) today are numerous. Using commuter alternatives helps to relieve congestion, to increase transportation capacity, to reduce air and noise pollution, to lessen energy consumption and to protect our health.



Employer Information

[Employers](#) also can help by setting up and carrying out a plan that benefits their businesses, enabling them to attract and to retain the best employees and to make it easier for everyone to get around.





Commuter Information

Carpool Information

Amid high fuel prices, carpooling is a flexible, convenient, less-expensive and friendly way to travel. Carpooling also can reduce vehicle emissions to help clean New York's air. All you need is one or two other people.

Vanpool Information

Vanpooling is convenient and popular, especially if your workplace is far from home. *Official* vanpools have 7 to 15 passengers, including the driver, who usually rides for free. Many services can help employers, commuters and other travelers start or join a vanpool with a common destination.

Park-and-Ride

Park-and-Ride lots can save you money and time. Park at a convenient spot near home and take a carpool or vanpool to a central location. Some lots also have commuter bus and transit connections.

Other Tips

How consumers can save when traveling alone or with others.

Carpool

Easy to get going!

- [Organize Your Own Carpool](#)
- Free Matching Service
[Ride-share Service Providers](#) will match you or your group with others heading to similar destinations through free, computer carpool matching.

Benefits

Save money:



Eye to the Future

- Explore and pursue opportunities:
 - ❖ Promote state and regional ‘travel and tourism’
 - ❖ Promote sustainability
 - ❖ Advanced custom services such as ‘My 511’
 - ❖ Route planning tools
 - ❖ Map and video based distribution of travel info to mobile devices
 - ❖ RSS and XML feeds
 - ❖ Premium services to defray operating costs
 - ❖ ISP Partnerships



Traffic, Travel and Transit Info



Questions and Answers

511 NY Project Contact Information:

Todd Westhuis, P.E., Project Director
NYSDOT Operations Division
518.485.0887
twesthuis@dot.state.ny.us

Mary Harding, Outreach Coordinator
NYSDOT Office of External Relations
518.457.2345
mharding@dot.state.ny.us

www.511ny.org



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